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## **WICKIUP WATER DISTRICT**

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### **Manager's Report – August 2023**

This has been a rough month. I have struggled getting the new billing software working correctly and, as you know, the rate increase went into effect. Folks are not happy. The average increase is about 40%. I have had more than one or two complaints and told them I would pass it onto the board. Complaints have quieted down (knock on wood) since last week, but there were some really really unhappy people.

Monday is Knappa Water Association's board meeting. Maureen is putting together some points she would like presented to their board. In the meantime, I had previously sent an email to Ed and requested any information he had about the water rights and Knappa. He didn't return to me, so Dan called him yesterday. Ed told him that our working relationship had come to an end. Maureen has spoken to him and will be working to obtain any records.

I contacted Dan Vaage from Civil West about doing a thorough feasibility study for Millcreek. He told me I should contact the water authorities and apply for a SIPP grant. I will try and start that process this week. In the past Ed has completed those, but I'm sure I can figure it out.

We received an apologize letter from Karter Dunaway, who crashed into our hydrant.

I have also received a letter from Steve Gerttula wanting two meters installed on Simonsen. Many years ago, I can't remember when and I couldn't find my information, Signe sold meters at a discounted price. Several people in the community purchased those and they were never installed. They paid \$2,500.00 for those meters. I believe my list includes everyone who purchased a meter.

We billed 698 meters last month. Ed's capacity study gave us a number of approximately 706.